

## BUSINESS MANAGERS REPORT

---

April 5, 2019

Aloha sisters and brothers!

IBEW Local 77 in Seattle did an amazing job putting on their 13<sup>th</sup> annual Customer Service Summit. This year was the largest in its history with 15 locals and 100 delegates, and this was the first “international” conference with locals from Canada attending. Accompanying myself to this exciting conference was Executive Board member Lisa Taylor and newly appointed Stewards Tiana Morales, Hiapo Chun and Reton Mulleitner. Local 77 has roughly 8,000 members with many of them as Customer Service Reps in various call centers and it was refreshing to be at a conference that our delegates felt as they were truly among sisters and brothers in their own profession and didn’t feel out of place. The energy and enthusiasm throughout the weekend was high and it was in my opinion, one of the best conferences 1357 has participated in. I encouraged our delegates to bring back and share that positive vibe and knowledge, so if you see those sisters and brothers please reach out to them and ask how they enjoyed their experience. I would like to thank Local 77 Business Manager/Financial Secretary Lou Walters and his staff for inviting us and congratulate all of them for a job well done!

Following the Customer Service Summit I attended the annual 9<sup>th</sup> District Business Managers Meeting in Las Vegas. With majority of the 64 locals in the 9<sup>th</sup> District having their elections coming up in June, a speaker from the Department of Labor gave a presentation on election Do’s and Don’ts which highlighted that the election process is one of the most important things that the locals do, and keeping the integrity of that process intact is paramount. Along with the DOL’s election presentation, the DOL also gave a presentation on Financial Record keeping and what the Office of Labor Management Standards role is in safeguarding union assets. We also had a discussion on how the 9<sup>th</sup> District has been successful in growing its membership in spite of the Janus decision by using it as a talking point to engage members and potential members on the benefits of being unionized. Our district continues to grow, showing an 8% increase over the past 10 years, and we are still the largest district in the IBEW with 139,000 members.

Hawaiian Telcom does a good job of having monthly safety lesson plans for the techs in the field on how to work safe and prevent industrial accidents. One of the things that they have not done for a while is communicate what to do when an industrial accident at work happens. Over the past few months there have been a slight increase with members getting hurt on the job and we here at the union office have been getting calls on what to do. Please remember to report all industrial accidents to your supervisors immediately so they can fill out the required forms. If this critical step is not done your claim may not be handled in a timely manner and there could possibly be a delay in your benefits. I did mention to Vice President Ben Morgan that making one of the upcoming monthly safety lesson plans about the process of what to do when an industrial accident happens would be a good idea and he agreed and will look into adding it in the future.

BUSINESS MANAGERS REPORT

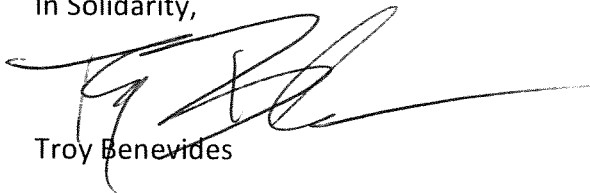
---

April 5, 2019

Last month, we settled 6 grievances that was scheduled for arbitration in the upcoming weeks, all of which were in Field Operations. By avoiding arbitration and coming to an acceptable resolution by the grievants, we were able to avoid the high cost of the arbitration and legal fees for both the local and the company. Constant and honest dialog is key to coming to resolutions and I would like to thank Vice President Ben Morgan for his willingness to sit down and discuss the issues that are in his area. Congratulations to Assistant Business Manager Andie Kahakui and Representative Lisa Parran for doing what they always do, putting our members first and fighting for what is just.

Just a friendly reminder that Saturday May 11<sup>th</sup> is the NALC Food Drive and volunteers are still needed. On average the Food Drive brings in over half a million pounds of food for the state of Hawaii and according to the Hawaii Foodbank, 1 in 5 people in the community utilize their services. For those that are interested in volunteering for this event, please contact the union office as soon as possible to get on the volunteer list.

In Solidarity,



Troy Benevides

Business Manager/Financial Secretary